**Slough Borough Council** 

**Appendix B:** 

**Manifesto Commitments 2020/21** 

2020/21 - Quarter 2

(July to September 2020)

**Strategy and Performance** 



|   | Manifesto Pledge  | Date for delivery                  | Actions taken  | RAG                |
|---|---|------------------------------------|--|--------------------|
| 1 | We will deliver a new public transport vision for Slough, including a public transport  | Feb 2019  December                 | Stage 1 of the transport vision has been completed and approved by Cabinet.  Stage 2 has been commissioned and is now supporting the Regen Framework objectives. Strategic Transport Infrastructure Plan to be taken to Committee in   | GREEN              |
|   | corridor for the town centre<br>and a new pedestrian<br>bridge link to connect<br>communities<br>north of the railway with the<br>High Street area  | 2020                               | November and to Cabinet in December/January  Stage 2 will look at the detail, where the corridors will start and end together with the impacts and mitigation requirements. This task has been delayed due to changes from Bucks CC meeting scheduled for Feb with the DfT. No change due to WRLtH being delayed due to funding.                 |                    |
| 2 | We will complete construction of phase 2 of the Mass Rapid Transit Bus Scheme (MRT), connecting the town centre to Heathrow, and develop a 'Park and Ride' solution near Junction 5 of the M4 | Summer<br>2020 start<br>Start 2021 | Detailed design is continuing but work has started on site for the MRT extension during Q3.  Park and Ride: Land acquisition progressing with land owner and discussions with Highways England continuing. Likely to involve CPO of land. CPO has been passed to agent to negotiate. Planning application for the P&R due late December/January. | AMBER<br><b>←→</b> |
| 3 | We will work with operators to keep bus fares low, and prioritise 'end to end routes', with additional green vehicles and bus lane enforcement  | Aug 2019<br>May 2019<br>Jun 2019   | Manifesto Pledge has been met. In discussions with Reading Bus to deliver a free electric bus pilot for the Colnbrook area and Langley area. Pilot started on 4 <sup>th</sup> November 2019.  Free pilot for MRT users completed and usage supplied to Leaders office. Bus Lane enforcement is underway.   |                    |

| 4 | We will upgrade the<br>council's fleet to<br>electric/hybrid vehicles to<br>reduce air pollution   | Between Q2-<br>Q4 2019/20 | Tenders back for supported service 4 and 6 includes minimum standard of EuroVI. This has been completed and is now running.  Electric and Gas powered buses with Heathrow on routes 7 and 703.  Tendered bus services for route 4 and 6 now using a minimum standard of Euro VI. | GREEN<br><b>←→</b> |
|---|--|---------------------------|--|--------------------|
|   |  | Q2 2020                   | Electric cars to be tendered in Q2.Delayed due to staff WfH as a result of Covid. Decision is now to proceed with purchase in Q3 linked to the Recovery Plan002E   |                    |
| 5 | We will open 4 new bike<br>docking racks - in Langley,<br>Colnbrook, Manor Park  | Q3 2019/20                | Covid-19 has led to some work being stopped. Staff have been working on the borough's Covid-19 response.   | GREEN              |
|   | and Cippenham - and purchase 20 new bikes  | Q3 2020                   | Locations currently being looked. Initiating a conversation with Heathrow staff with a view to expand the site. This ties in with the colnbrooke expansion. Additional funds to improve the cycle route through Colnbrook has been made and will link to this work.              |                    |
|   |  |                           | Manor Park does not demonstrate a demand for expansion, but can improve connectivity. Further analysis required. Similarly for Cippenham.  |                    |
|   |  |                           | Officers will be firming up positions before the stations go in.   |                    |
|   |  |                           | Delays to implementation due to product availability and Covid-19 delays.  |                    |
| 6 | We will spend £2 million on improving highways and pavements and ensure Slough remains recognised as a national leader in repairing potholes | Ongoing                   | Manifesto Pledge has been met Potholes, defects picked up daily via inspections and complaints, works orders raised. Resurfacing scheme completed, currently working on the reserve list to be delivered by end of March 2020.   | <b>√</b>           |

|    | Manifesto Pledge  | Date for delivery                      | Actions taken  | RAG      |
|----|---|--|--|----------|
| 7  | We will open new outdoor<br>gyms in Baylis & Stoke,<br>Colnbrook, Cippenham<br>Green, Cippenham<br>Meadows and Farnham<br>wards   | Aug / Sep<br>2019                      | Manifesto Pledge has been met Tender awarded to the Great Outdoor Gym Company. All gyms now installed and open/in use.   |          |
| 8  | We will work with partners<br>to expand our popular free<br>'community work outs' to<br>more locations across<br>Slough   | Ongoing<br>throughout<br>2019/20       | Manifesto Pledge has been met This is still an offer and more instructors are being trained to facilitate sessions, through the Great Outdoor Gym Company, Everyone Active and community activators.   | <b>√</b> |
| 9  | We will identify and replace<br>all public trees lost as a<br>result<br>of last summer's drought<br>and promote wildlife-<br>friendly planting schemes<br>to offer habitats for<br>butterflies, birds<br>and bees | Ongoing First tranche Oct-19 to Mar-20 | Manifesto Pledge has been met Tree audit complete and details fed into the Urban Tree Challenge bid. Awaiting the outcome of the bid, this should be confirmed in early October.  Funding for tree replacements outside of the Urban Tree Challenge initiative has been confirmed and new planting before end of March 2020. |          |
| 10 | We will begin work on a<br>major environmental urban<br>wetland project in Salt Hill<br>Park  | Mar 2020                               | Manifesto Pledge has been met Salt Hill stream works. Planning consent gained and contract for works awarded. Works planned to commence on 7th October, and to be completed by March 2020. Official Open Day 12 <sup>th</sup> March 2020   | <b>✓</b> |
| 11 | We will open a new allotment at Moray Drive, continue to improve our existing allotments and support 'community growing' projects   | Sep 2019                               | Manifesto Pledge has been met Allotment complete and plots ready to let. Capital Improvement works to allotments completed.  | <b>√</b> |

| 12 | We will Introduce more regular intensive cleaning of the town centre and hotspot areas, and develop a reporting app for residents to report flytipping incidents   | Nov 2019 | Manifesto Pledge has been met Our planned litter picking and sweeping of the High Street continues to deliver a sound core service between 06:00 and 19:00. This resource calls on response teams to deal with out of the ordinary issues.  A cloud based App has been developed to report fly-tipping, street cleaning standards and grounds maintenance issues. It will be launched on our new website. | <b>√</b>           |
|----|--|----------|---|--------------------|
| 13 | We will do more to make<br>our neighbourhoods<br>strong, healthy and<br>attractive with 3 initial<br>projects in Foxborough,<br>Chalvey and Langley<br>Kedermister | Ongoing  | The Chalvey Strong, Healthy and Attractive Neighbourhood plan is currently being drafted and will be circulated to all partners for comment at the beginning of June 2020 with a view of having a final version of the plan by end of June 2020   | GREEN<br><b>←→</b> |

|    | Manifesto Pledge  | Date for delivery | Actions taken  | RAG      |
|----|---|-------------------|--|----------|
| 14 | We will start the construction of 120 council and affordable homes, plan the development of over 250 more, and launch a key worker housing scheme | Mar 2020          | Manifesto Pledge has been met On 12 development sites, there has been a handover of expected 20 new builds, but the Covid virus has delayed the development programme of a further 50 nearing completion. The award for phased demolition of Tower & Ashborne is in place. We acquired land at Langley college for the development of 100 new homes and procurement are actively supporting the tender process for construction vision of 263 homes. |          |
| 15 | We will invest £8 million to provide additional decent, affordable rented homes in Slough   | Mar 2020          | Manifesto Pledge has been met We have delivered £8m investment for 2019/20 through programs for the improvement of health & safety compliance related works such as electrical systems and fire prevention that have accounted for 4468 differing actions to the end of march.   | <b>√</b> |

| 16 | We will bring forward proposals for a cooperative/ tenant-led housing initiative to offer more choice and accountability for those in need of affordable rented housing   | Jan 2020 | Manifesto Pledge has been met  The creation of a community led society via the DISH is with solicitors and progressing to registration which as a holding company is in place.  We have taken a further step forward in the creation of DISH as a registered provider for profit and separately for not for profit as we have approached the regulatory body with a case for registration. We are advised by homes England process requirements is to create an interim a shadow board, which is being formed and led by the service lead for housing development & contracts.   |          |
|----|---|----------|--|----------|
| 17 | We will do more preventative work to tackle street homelessness, investing £250,000 in local homelessness initiatives   | Mar 2020 | The Rough Sleeper Outreach Team have been working steadily to improve the outcomes for rough sleepers. This year the official rough sleepers' count was 25, down on last year's figure of 27. This doesn't tell the whole picture. During the year, the number of rough sleepers on the streets fluctuated and they are never the same. At the end of the year, 46 rough sleepers were housed and Covid kicked in right at the end, which saw 78 rough sleepers accommodated temporarily.  | <b>√</b> |
| 18 | We will invest £4 million in repairs, modernisation, structural and environmental improvements to tenants' estates and homes, and pilot a new app that allows council tenants to see their repairs and account information in real time | Mar 2020 | Manifesto Pledge has been met The piloting of the new repairs app is ongoing. The take up is under review as Osborne seek to introduce a new operating system, and there has been significant dialogue as focus on achieving fundamental customer care service.  The environmental program is ongoing, and garages sites are either upgraded for modern parking or decommissioned for development. These are in progress and investment of £1m has been achieved and further progress is underway.  The de-designated sites have had all asbestos surveys and removals with 5000 tasks complete. The low rise blocks have also been surveyed and tasks undertaken on the 491 sites. The sprinklers have been fitted in both high rise blocks and Broom & Poplar. |          |

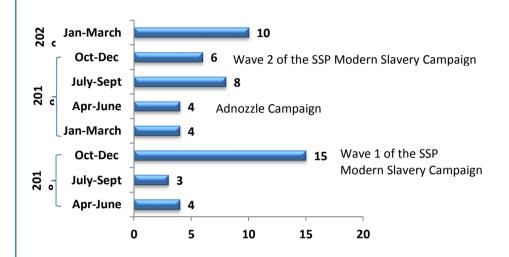
| 19 | We will help establish and    | First meeting | The first meeting took place on Tuesday 29 October 2019 at St Martin's Place. It  | GREEN |
|----|-------------------------------|---------------|---|-------|
|    | facilitate a private tenants' | October 2019  | was not well attended but we had presentations about general private sector       | ←→    |
|    | association to give private   |               | conditions; a presentation about standards and what to expect from your landlord; |       |
|    | renters a voice               | Ongoing       | a presentation from Shelter and on about retaining your tenancy. Unfortunately,   |       |
|    |                               |               | the next meeting was planned for March 2020 but due to Covid-19 and social        |       |
|    |                               |               | distancing, this meeting did not take place. Covid-19 has prevented further       |       |
|    |                               |               | meetings taking place. Plans to have a virtual meeting are being considered.      |       |

|    | 14 '/ L DL L  | D        |  | 540                |
|----|---|----------|--|--------------------|
|    | Manifesto Pledge  | Date for | Actions taken  | RAG                |
|    |   | delivery |  |                    |
| 20 | We will work with dentists<br>and health partners to<br>improve local children's oral<br>health | Ongoing  | There is ongoing partnership working between the Early Years and Prevention Service and the Oxfordshire Oral Health Improvement Team. All 10 children's centres have the Gold accreditation for Slough Healthy Smiles. There are no new accreditations, but settings are being supported to achieve an accreditation, and those with silver accreditation are being encouraged to 'Go for Gold'. During the recovery phase from the pandemic, settings that have the gold accreditation are being encouraged to re-instate daily supervised tooth brushing in line with the dry tooth brushing model, as recommended in the covid-19 guidance produced by Public Health England. Slough's network of children's centres is leading the way in this practice. | GREEN<br><b>←→</b> |
|    |   |          | The Starting Well dental service is currently suspended due to the impact of Covid-19 as dental practices are not carrying out any routine appointments in place of emergency only appointments. Any new registrations will be added to a waiting list at this time. The Early Years Health Improvement Officer and the oral health team are working together to promote the importance of the maintenance of good oral health, and monthly campaigns are continuing with publications distributed to all settings that have received the Slough Healthy Smiles accreditation. The materials can be displayed and promoted to families using any social media platform as appropriate; to help spread the messages as widely as possible.                    |                    |
|    |   |          | Online information sessions have been created with the emphasis on cutting down the consumption of sugary foods and drinks, healthy eating and portion control, not only to help maintain oral health, but also to prevent excess weight gain. A training session is available for staff and children in a range of settings. On completion of an evaluation following the session, all children are awarded a toothbrush and toothpaste pack to take home. The oral health team are keen for as many early years' settings and Primary schools to access these sessions. They are available for families to access at home with their children.   |                    |

| 21 | We will become a disability-<br>friendly town and improve<br>mental health support<br>services, to support more<br>people and help them into<br>sustainable employment | Ongoing | We will continue to develop co-produced asset based approaches and contribute to building more community resilience, which supports better mental and physical health. This will be further developed through the Recovery College network and in partnership with colleagues from SPACE consortium and the Well-Being social prescribing service. The approach will focus on the success of the Independent Placement Support (IPS) service which proactively supports people in finding employment. The co-produced approach will include a bespoke Mental Health website platform that will be informative about many elements of health promotion and how to get involved across the town. | GREEN<br><b>←→</b> |
|----|--|---------|--|--------------------|
|    |  |         | Co-produced asset-based development has gone from strength to strength, and received deserved accolades by Slough peer mentors being nationally recognised. Peer mentors have co-created and co-produced preventative approaches across town, including a development of training courses, five peer mentors action-researchers working across town and council, 11 participating in research by Oxford University and 18 presenting at conferences.   |                    |
|    |  |         | We have also been successful at increasing employment opportunities both within our services and externally by linking up with employers.  |                    |
|    |  |         | In addition, an outstanding website capturing our asset-based approach <a href="www.EnablingTownSlough.com">www.EnablingTownSlough.com</a> was co-produced and successfully launched at a conference in March to an audience at The Curve. All who were involved in the development and design of this unique website felt empowered by this project.  |                    |

| 22 | We will work with our residents, service users and partners to set up a network to jointly design future health and social care services  | Ongoing                 | <ul> <li>Manifesto Pledge has been met         The Network is becoming well established and has been involved in a number of initiatives. These include:         ➤ Working with Healthwatch to co-design a new framework for enter and view visits to Slough care homes.     </li> </ul>   | <b>√</b>           |
|----|---|-------------------------|--|--------------------|
|    |   |                         | Developing a new floating support service and selecting a new provider.  |                    |
|    |   |                         | Providing comments and feedback on the draft Housing Strategy.   |                    |
|    |   |                         | Successfully bidding to use the Open Doors shop for a monthly<br>community forum.  |                    |
|    |   |                         | Attending a number of forums and partnership boards.   |                    |
|    |   |                         | The co-production network will be involved in a number of key commissioning projects over the coming months.   |                    |
| 23 | We will build on the success of the reinstated Slough Half Marathon by introducing a  | Jun 2019                | On 22 <sup>nd</sup> June 2019 we had the Great Get Together in Herschel Park with more than 1,000 people attending.  | GREEN<br><b>←→</b> |
|    | stand-alone family fun day<br>around the new annual 5k<br>run in Upton Court Park   |                         | On 23rd June the 5k fun run took place in Upton Court Park with more than 360 people taking part.  |                    |
|    | Tan in Opton Count Land   | Oct 2020                | This years 5k family run has been postponed due to Covid19. Tender submissions for an external provider to run Slough's Half Marathon have been received and these are currently being evaluated.  |                    |
| 24 | We will continue supporting<br>the work of the Safer Slough<br>Partnership; building on the<br>success of their campaign<br>against modern slavery and<br>helping deliver the 'Choices'<br>campaign to reach 2,000<br>people in 2019/20 | Mar 2020<br>Autumn 2019 | Manifesto Pledge has been met In October 2019 we ran a 6 week campaign highlighting various forms of slavery and how it can affect children and adults. This campaign directed people to use the national Modern Slavery Helpline phone number as a single point of contact, and we hope to see a rise in call from Slough as people report their concerns.  Data from the modern slavery helpline demonstrates that during October -  December 2019, when wave 2 of the Safer Slough Partnership Modern Slavery campaign ran, 6 calls were received from Slough regarding concerns of modern slavery; following the campaign, between January-March 2020, 10 calls were |                    |

received. Whilst we have not seen the same level of increase as was witnessed for wave 1 of the modern slavery campaign, calls to the modern slavery helpline remain higher than they were prior to campaign work beginning in Oct 2018.



In total since the Choices programme started in Slough, over 7000 pupils have benefitted targeting drivers of vulnerability and supporting them to avoid gangs, sexual exploitation and radicalisation. From Q2-Q3, two primary schools dropped out of the programme. So, as of January 2020, there are 18 primary schools still delivering the year 5 and 6 programme and, in total, the programme will reach over 144 teachers trained and over 1,000 sessions for 3,280 pupils delivered this year. In a recent Ofsted inspection of Ryvers Primary School in Slough, the inspectors reported the "pupils feel safe in schools and learn how to mange risks. The 'choices' scheme helps pupils to consider the impact of their actions and how they can overcome peer pressure" (Ofsted, October 2019). The programme also being rolled out to 9 secondary schools which is completing design phase, with delivery starting this term.

Delivery of the school based Choices Programme has been somewhat impacted by the Covid-19 pandemic, as a result off schools being closed due to government lockdown restrictions.

The pandemic has provided a timely reminder of the skills young people need in this unpredictable and rapidly-changing world, such as informed decision-making, creative problem solving, and, adaptability. All of these skills are core components in the delivery

of the Choices Programme, but under present circumstances, to ensure the development of these skills remains a priority for all young people, resilience must be built into our educational systems. This must be done in a way that guarantees broad access for all to avoid a situation where the digital divide becomes more extreme.

Current focus is centred around the development of a remote learning module and framework, which would support the choices programme being delivered virtually within the home environment. Delivery will focus initially on Year 6 owing to the transition to secondary school having been identified as a pivotal point within a young person's development. Remote delivery within the home environment would also better enable parents to engage with their children in topics explored within the programme, allowing learning to continue beyond the classroom environment.

| 25 | We will tackle inequalities | Ongoing   | Slough Inclusive Growth Strategy 2020-2025 helps to outline how we can   | GREEN     |
|----|-----------------------------|-----------|--|-----------|
| 23 | locally and work to improve | Origoning | support communities into employment and training. It is been adopted by the  | <b>←→</b> |
|    | health, life chances and    |           | Cabinet and work is underway to tackle the 6 priorities outlined in the strategy.  |           |
|    | opportunities for all our   |           | Findings have been published online - Slough Health Beliefs have been used to  |           |
|    | residents                   |           | inform Public Health programmes such as our Healthy Child booklet for  |           |
|    |                             |           | Children's Centres.  |           |
|    |                             |           | Slough Tobacco Control Network is being developed with a Slough Local  |           |
|    |                             |           | Government Declaration on Tobacco Control approved by the Wellbeing Board  |           |
|    |                             |           | in July.   |           |
|    |                             |           | #GetFitforCOVID campaign has been launched which seeks to tackle inactivity,   |           |
|    |                             |           | obesity and smoking. It also links to the Active Slough campaign and   |           |
|    |                             |           | locality/neighbourhood work such as Chalvey Can.   |           |
|    |                             |           | The community champions for COVID compaign was launched in Contember   |           |
|    |                             |           | The community champions for COVID campaign was launched in September 2020, whereby members of the community can sign up to received updates, |           |
|    |                             |           | information and training regarding COVID 19 to disseminate into their social and   |           |
|    |                             |           | media circles. Over 400 have signed up thus far. This part of the wider multi-   |           |
|    |                             |           | partner COVID BAME pilot project which continues with 5 work streams seeking   |           |
|    |                             |           | to reduce inequalities in COVID for our BAME community.  |           |
|    |                             |           | NHS health checks recommenced in August.   |           |
|    |                             |           | The reality of colors recommended in ragion.   |           |
|    |                             |           | Other programmes which address health and inequality include implementation  |           |
|    |                             |           | of Solihull Parenting programme and production of a Healthy Ageing booklet.  |           |
|    |                             |           | Slough Flu Plan has been developed with emphasis on delivering flu   |           |
|    |                             |           | vaccinations to all eligible members of the population, especially those from  |           |
|    |                             |           | communities with less up take.   |           |
|    |                             |           |  |           |
|    |                             |           | 'Health & Wellbeing Slough' which covers our key prevention programmes,  |           |
|    |                             |           | including stop smoking, weight management, falls prevention, NHS health  |           |
|    |                             |           | checks, behaviour change, brief alcohol interventions and oral health, continues to provide services online and by telephone.                |           |
|    |                             |           | to provide services orinic and by telephone.   |           |

|    | Manifesto Pledge   | Date for  | Actions taken   | RAG                |
|----|--|---|---|--------------------|
| 00 | Ma will invest CO million and  | delivery  | Awasta contract exit has now concluded and continue have transformed  | ODEEN              |
| 26 | We will invest £3 million and bring our IT service inhouse; to ensure better outcomes in our customer  | IT Insourcing<br>due 31 Oct<br>2019   | Arvato contract exit has now concluded and services have transferred successfully with the focus on stabilising services and understanding current operational practices.   | GREEN<br><b>←→</b> |
|    | services, more resident- friendly communication channels and faster response times for service requests  Investment Projects – to be decided in conjunction with | Projects – to support customer services provision:  • A new call centre telephony solution has been successfully implemented to provide more resilient call back functionality and improved reporting - in  |   |                    |
|    |  | Transformatio<br>n - ongoing  | <ul> <li>An extension to the current CRM solution has been commissioned to<br/>ensure continuity of service - in place and fully operational.</li> </ul>  |                    |
|    |  | <ul> <li>Data mapping and development work is ongoing as per business need but have multiple reports that have helped provide insight to service development relating: <ul> <li>LMP Decant,</li> <li>Web site traffic,</li> <li>UC claimants in Slough,</li> <li>Top Debtors in Slough – currently being updated to include more services: ASC / Parking</li> <li>Event management - and bonfire ticket sales</li> <li>Hubs and ward profiles</li> <li>Census Data support</li> <li>Service request insight made through Customer Services</li> </ul> </li> </ul> |   |                    |
|    |  |   | <ul> <li>A business case for a customer insight tool that helps to identify households at risk of financial crisis, which will assist our work in moving from reacting to customers queries to working on the root causes of why people need to contact the council has been agreed through the governance boards and is now pending an IT Technical review.</li> </ul> |                    |
|    |  |   | <ul> <li>IT has been fitted to all occupied floors in the new council HQ at 25<br/>Windsor Road.</li> </ul>   |                    |

- A new corporate mobile telephony solution has been rolled out in conjunction with a remote working programme.
- A comprehensive IT health check has been undertaken on returning infrastructure to identify priority risk and investments required. Penetration testing has been undertaken to identify vulnerabilities. Remedial plans being developed.
- A new digital platform solution (Jadu) has been procured, and workshops were held with all business areas regarding preparing processes for new website. Methods selected as integration partner and work ongoing on building first 50 processes for website.
- Office 365 roll out plan under development.
- Members kit refresh and O365 rollout being finalised
- New landline telephony platform go live scheduled for December
- Large volume of remote working kit (laptops, mobile phones, remote access tokens) was rolled out in response to Covid-19 lockdown, and continues to be rolled out.
- Bluejeans video conferencing has been enabled for remote collaborative working.
- Work now is commissioned to investigate an appointment system for the local access points - to manage demand and support the wider transformation principles of self service resulting from the decision to introduce a localities offer to the residents.
- Blue Badge payments are now available for payment on line through Civica - this in turn will help manage the demand into the local access points as well as improve access channels to make payments and support the councils ambition to move to Cashless.

|    |  |  | Licensing payments have now been enabled for payment online via     Civica – all in preparedness to move to the locality model as well as     improve access / manage demand and to support the Cashless project.  Business case developed relating to Pay point to arrange payments for LWP - Contract being reviewed with corporate finance to confirm contract matters.  |                    |
|----|--|--|---|--------------------|
| 27 | We will launch a £15 million 'Community Hubs Strategy', starting the construction of brand new community hubs in Chalvey and central Langley and planning new hubs in Cippenham and Wexham | New Chalvey<br>School and<br>hub<br>January 2021 | Localities Strategy Workstream established to lead on the Transformation agenda for locality working and delivery. First workshop has happened with attendence from Subject Matter Experts and SLT colleagues from across the council as well as PMO and GateOne representatives.  Work has continued on site to build the new Chalvey School and hub but the construction programme has been affected by COVID-19 and the opening is now expected to be delayed until January 2021.  | GREEN<br><b>←→</b> |
| 28 | We will involve residents in shaping 'meanwhile' improvements and in the longer-term redevelopment plans for the town centre   | Ongoing  | Continue to promote consultation events set out by Developers. Most recent is Slough Central by British Land.  Working with HOME Slough to support events and activities as part of the Meanwhile offer by British Land.  Established the Slough Town Association of Residents (STAR) group to help inform, shape and engage with us on Clean Safe Vibrant TC Programme as well as the Town Centre Vision.  Working with the STAR group and stakeholders on the SloughNow concept to gauge their interest and explore what they would like to see in their Town Centre. | GREEN<br><b>←→</b> |
| 29 | We will add further discounts to our new Residents' Privilege Scheme, the 'Slough app'   | Ongoing  | Manifesto Pledge has been met Explore Slough App went live on 24 June 2019. Working with businesses to ensure we keep offers live and plentyful.  | <b>✓</b>           |

| 30 | We will actively promote a fully inclusive registrar's service with increased   | Ongoing          | Manifesto Pledge has been met We have seen a significant increase in LGBT+ ceremonies this year. The trend continues upwards since last reporting in this respect. We have done 11 LGBT  | $\checkmark$       |
|----|---|------------------|--|--------------------|
|    | marketing and promotion for LGBT+ weddings and celebrant services   | September        | ceremonies this calendar year, 8 this financial year (civil Partnerships and Weddings).  |                    |
|    |   | 2019             | We make sure that anyone marrying or celebrating their civil partnership have a welcoming and special experience. We are very inclusive and celebrate all our citizens using our noteworthy services, we include LGBT weddings and celebratory services photos on our Facebook page.   |                    |
|    |   | December<br>2019 | Preparation for marketing campaign to focus on 2020 session and incorporate new venues. Work on marketing to commence once newly appointed Group Manager arrives in November 2019. The new Group Manager joined the service in November 2019 and is looking at business and marketing strategies across her service areas including licensing new venues, civil and partnership ceremonies etc). |                    |
| 31 | We will bring forward plans<br>for a new arts, entertainment<br>and cultural offer at the<br>former Adelphi Cinema site,<br>while protecting the<br>building's heritage | Ongoing          | A discussion has been held between Service Leads to ensure that work progresses subject to finance availability. It is estimated that a feasibility for the site will begin in early 2021.   | GREEN<br><b>←→</b> |

|    |   | <b>.</b>          |   | 240                |
|----|---|-------------------|---|--------------------|
|    | Manifesto Pledge  | Date for delivery | Actions taken   | RAG                |
| 32 | We will continue regenerating our town; bringing forward detailed plans for the Montem Leisure Centre site, the Canal Basin and the former Thames Valley University site  | Ongoing           | Work is progressing on all schemes with a major focus being the emerging town centre framework masterplan. This is due to be presented to Cabinet in September 2020.  SBC and SUR signed an option agreement in November 2019. The following steps will include refining the masterplan for the site to determine the appropriate levels of housing, employment and community uses in Q1 2020 with the aim of submitting a planning application in November 2020. | GREEN<br><b>←→</b> |
| 33 | We will begin work on two<br>new hotels with ground floor<br>branded restaurants,<br>affordable shared ownership<br>homes and an attractive<br>public realm, on the former<br>Slough Library site                             | Ongoing           | Construction has begun on site and works are scheduled for completion by spring 2021.   | GREEN<br><b>←→</b> |
| 34 | We will help the owners of the High Street shopping centres to deliver their ambitious plans for the northern side of Slough High Street, and work with partners to shape a regeneration plan for the former Horlicks factory | Ongoing           | Ongoing discussions with British Land on the masterplan for the site. Their Slough Central public consultation launched May 2020.  Horlicks Planning Application approved.  S106 agreement signed.  Horlicks Factory redevelopment work has begun.  | GREEN<br><b>←→</b> |
| 35 | We will redevelop the former<br>Alpha Street car park site to<br>provide new affordable<br>homes  | December<br>2020  | Manifesto Pledge has been met The site has been developed by Slough Urban Renewal to provide new homes. Construction onsite commenced in December 2019 with a view to handover in December 2020. James Elliman Homes are intended to acquire for use for social housing.  | <b>✓</b>           |

| 36 | We will bring forward plans<br>for a 'meanwhile' improved<br>food and beverage offer for<br>the town centre while major<br>regeneration takes place                               | Ongoing    | Exploring opportunity to work with ARUP on a holistic Town Centre Meanwhile Strategy, which would propose relevant meanwhile activities on appropriate sites with the most viable operators. This strategy would inform all developers in the Town Centre in their own meanwhile planning for their individual site.  Exploring options for a Social Enterprise Quarter, Food & Bevarage and Cutural meanwhile uses in the shopping centre which encourages local groups to occupy empty units and influence the increase of footfall in the area.  Meanwhile use discussions with partners are picking up pace with a number of opportunity sites being reviewed for meanwhile uses in the town centre. | AMBER<br><b>←→</b> |
|----|---|------------|--|--------------------|
| 37 | We will significantly improve<br>the public forecourt to the<br>north side of Slough station<br>and deliver improved paths<br>and walking routes in and<br>around the town centre | March 2021 | Public Realm design underway and negotiations with Net Rail and GWR to construct the forecourt are ongoing. Changes to DfT accessibility guidance at rail stations has resulted in a delay due to more disabled bays being required.  Paths to connect the Town Centre and rail station are being secured through the planning process with the SUR Stoke Wharf scheme plus a new footbridge across the canal. Cabinet approval now secured (September Cabinet) designs proceeding. CRT currently not supporting the proposal so this has been escalated to board level.  Designs and location are near completion and now awaiting discussion with the SUR. Planning App still awaited.                 | AMBER<br><b>↓</b>  |

| Pledge                     | Date for   | A ations talkan   |  |
|----------------------------|--|---|--|
|                            |  | Actions taken   | RAG  |
|                            | delivery   |   |  |
| nt for local               | 2021-2022  | £12.4m spent 2019-20 on providing a site for Grove Academy and an expansion of places at Langley Grammar School.  | GREEN  |
| schools and £14            |  | £3.31m spent in 2019-20 providing new SEND Resource Unit at Marish Primary Academy.   |  |
| •                          |  | £610K spent in Q1 2020-21 to fund construction of the new SEND Resource Unit for Grove Academy.   |  |
|                            |  | £328K spent in 2019-20 on providing refurbished buildings for Haybrook College and Littledown School and improving access at Arbour Vale.   |  |
| hool with sports provision | End of 2020  | In Q1 2019, Slough completed the acquisition of 2 shop/residentail sites on Chalvey High Street and disposed of them to the DfE to create the playing fields for the new school.                                      | GREEN<br><b>←→</b>   |
|                            |  | Covid-19 has caused some delays with the construction programme. Pupils will move into the new school building over the Christmas break.  |  |
|                            |  | Refurbishment of the Orchard Community Centre is complete.  |  |
|                            |  | Chalvey Community Centre users and Chalvey Nursery are currently using temporary accommodation. Construction of the new school and Chalvey Hub are progressing well on site and will be complete by 2020 for fit out. |  |
|                            | Ongoing  | Manifesto Pledge has been met   |  |
|                            |  |   |  |
|                            |  | undertaken.   |  |
| uons unui the of           |  |   |  |
|                            | prove the learning out for local expanding £12 expanding our schools and £14 expecial Educational disability.  Special Educational disability exports provision exports provision exports provision experienced with expecial experienced with experienced all our experienced | ant for local expanding our schools and £14 special Educational disability.  Edilitate a brand new school with a sports provision  Disability  End of 2020  Ongoing er children with esses and council                | of places at Langley Grammar School.  Standing our schools and £14 Special Educational of Disability  End of 2020  Chalvey High Street and disposed of them to the Dife to create the playing fields for the new school.  Covid-19 has caused some delays with the construction programme. Pupils will move into the new school building over the Christmas break.  Refurbishment of the Orchard Community Centre is complete.  Chalvey Community Centre users and Chalvey Nursery are currently using temporary accommodation. Construction of the new school and Chalvey Hub are progressing well on site and will be complete by 2020 for fit out.  Manifesto Pledge has been met Offer has been designed and approved. Implementation of offer is now being undertaken. |

| 41 | We will invest £1.4 million in our Children's Services Trust to ensure they can continue to meet the needs of vulnerable children in Slough                                     | Financial<br>Year 2019-<br>2020 | Manifesto Pledge has been met Secured revenue funding of £1.4 million growth for SCST Children's Services. This was approved by Cabinet in February 2019.  | <b>√</b> |
|----|---|---------------------------------|--|----------|
| 42 | We will launch the 'Slough<br>Academy' giving our<br>residents greater<br>opportunities to access<br>apprenticeships and training,<br>to gain the skills they need to<br>get on | Ongoing                         | Manifesto Pledge has been met The Slough Academy was launched on 26-Nov-18 and has now been in place for over a year.  Our ongoing commitment is to give our residents greater opportunities to access apprenticeships and training, to gain the skills they need to get on, wherever we can.  76% of the apprenticeships provided have been given to Slough residents.  As we continue to roll out more apprenticeships in Slough Borough Council, we will continue to adopt the same approach.   |          |
| 43 | We will work with our partners to lower the exposure of our children and young people to youth violence and gang-related activity   | June 2019                       | Manifesto Pledge has been met Slough is leading the way in Thames Valley in responding to Youth and Knife Crime, through the creation of the Task Force to provide senior strategic oversight and management. While we need to understand that the issue of Violence and Knife Crime is a global challenge, we are taking a stand and working to improve how, we as agencies respond.  The Slough Violence Task Force continues to co-ordinate the strategic response to violence and knife crime in Slough. The Task Force, Chaired by SBC Chief Executive has an evidence based action plan, which is focused on creating sustainable solutions in Slough, while ensuring that the offer is co- ordinated and duplication of effort does not happen. |          |
|    |   | October 2019                    | <ul> <li>The action plan is ever expanding, and includes a range of activities,</li> <li>Early Help offer and new website to access the wide range of interventions</li> </ul>   |          |

available in Slough.

- The new process for managing school exclusions and managed moves went live in September Partners are working to ensure that the processes are robust and managed to the benefit of young people.
- Expansion of CCTV in Salt Hill Park. An exciting project to expand CCTV coverage in the park is nearly complete and is due to have the final commissioning and shakedown in October. Covid19 did cause some delays for a while, but the project team have now finished the main installations.
- Our Youth Knife Crime Counter Narrative project is delivering a strong antiknife message for young people. This campaign is designed by young people, for young people and sits on a number of popular social media platforms. While you may not have seen these messages, young people have created a public facing message on the TVU hoarding, Stoke Road. The communications plan is now moving into engaging with communities, residents and parents. The Task Force is pleased with the progress being made to challenge, what is a global perception about young people and knives.
- We have signed up to be one of the first boroughs in the Thames Valley in a multi-agency data project. This initiative brings data and information from a range of agencies to provide insight and direction to form the tactical response.

Reviewing our current operational models (operational case management meetings) to ensure that our processes are solution focused. This includes, incorporating evidence from case reviews so that we focus on what's important.